

Installation & servicing guide

Ultrabait VR - Vandal Resistant steel bait station

Before you begin

Steel edges may be sharp: take care during installation and servicing. Use fixings suitable for the surface and check for concealed services before drilling. Keep the station out of view where possible; do not install it where it is likely to be consistently attacked.

Light Duty Wall Bracket

Masonry walls: plastic wall plugs and heavy-gauge screws. Bracket attachment: two M5 bolts and the supplied nuts.



- 1 Insert the two M5 bolts through the short flange of the bracket and attach it to the station base plate. Assemble with the nuts on top. The centre hole does not align.
- 2 Position the station against the wall with the bracket fitted. Drill one hole and loosely fit the first plug and screw to hold the station in position while drilling the second hole. Fit the second screw and secure the installation.

Heavy Duty Wall Bracket



For higher-risk sites. Tools: 8 mm masonry drill, 200-300 mm long, and a 10 mm nut spinner. Check the supplied anchor instructions for the required hole size and depth before drilling.

- 1 Hold the bracket firmly back against the wall. Drill through one elongated hole, then insert the first supplied sleeve anchor loosely to keep the bracket in position while drilling the second hole.
- 2 Fit the second anchor and tighten both. Do not overtighten: this may damage the brickwork. Continue with station attachment on page 2.

Complete the installation

Heavy Duty Wall Bracket - continued

- 3 Lower the station onto the bracket so the four studs pass through the base. Secure it internally with the four supplied nuts using a 10 mm nut spinner.
- 4 Where required, additionally secure the station to the floor through its two front fixing holes.

Direct floor fixing

No bracket is required. Use plastic wall plugs and 50 mm heavy-gauge screws, or 8 mm steel sleeve anchors for more demanding installations. Sleeve anchors may be harder to remove if the station is relocated.

- 1 Position the station. Drill, plug and secure the first hole. Check that the station is parallel to the wall before drilling and securing the second hole. Drill and fit the remaining screws.

Ground stake



- 1 Remove the bolt from the stake. Drive the stake into suitable ground using a 7 lb hammer.
- 2 Open the station and insert the bolt through the centre hole in its base plate. Screw it into the threaded hole at the top of the stake and tighten with a nut spinner. Do not overtighten.

Use only ground that will retain the stake securely. A loose stake could cause, or be used to cause, injury. If in doubt, concrete it in position.

Final locking check - every installation

Close and lock the station. Rattle the lid up and down at the lock end and check for approximately 2 mm of vertical free play. This is a good indicator that the Ultrabait is locked properly. Perform this check after fixing and after servicing; if free play is absent, follow page 3.

Checks & troubleshooting

No free play after installation

Remove the bait tray and repeat the check. If free play returns, inspect the tray and its contents:

- Remove excessive dirt beneath the bait tray.
- Ensure bait blocks are not stacked above the top of the tray.
- Check that reinforcing bars, where fitted, are fully seated.
- Check bait spikes are in the correct holes. On older four-spike layouts, the two longer spikes go nearest the tray cut-out and the two shorter spikes away from it.
- If necessary, remove the spikes and reinforcing bars to identify which part is interfering.

If there is still no free play with the tray removed, slacken the floor fixings to check whether an uneven surface has distorted the base plate. Correct the mounting before securing and rechecking the station.

The key will not turn

- Try another Ultrabait VR key.
- Lift the key slightly from its fully inserted position and try turning it again.
- Check that debris in the keyhole is not preventing the key from fully entering.

The key turns but the lid will not lift

Check for vertical free play at the lock end. If there is none, turn the key while pushing the lid down firmly at the lock end to release the lock. Identify and correct the cause before returning the station to service.

Replace damaged stations. Use the correct fixing for the application and repeat the final locking check after servicing.

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